

Medicaid Expansion Update

Website and Call Center Data - Medicaid

	Mar. 1-Mar. 15	Oct. 1, 2013 – Mar. 15, 2014
PEAK website hits (average daily)*	4,764	N/A
PEAK new accounts created	14,803	139,315
Call center volume for applications	489	12,847
Average cumulative wait time for applications	48 minutes, 08 seconds	44 minutes, 0 seconds
Average time to complete an application on the phone through the call center	28 - 42 minutes	N/A

^{*} PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In February, there was approximately a 52/48 percent split between applications through Colorado.gov/PEAK and referrals.

Applications

	Mar. 1-Mar. 15	Oct. 1, 2013 – Mar. 15, 2014
Total New Applications for Medicaid/CHP+**	26,380	242,951

^{**}These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 63% were received electronically through PEAK.

Medicaid Expansion Enrollment

	Oct. 1, 2013 – Mar. 15, 2014
Medicaid Expansion (individuals)***	151,050

^{***} Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.

Demographics

Age Category	Percent
Under Age 18	NA
Ages 18 - 25	23.8%
Ages 26 - 34	19.5%
Ages 35 - 44	14.6%
Ages 45 - 54	20.6%
Ages 55 - 65	21.5%
Over Age 65	NA

Gender	Percent
Female	50.2%
Male	49.8%

For more information visit Colorado.gov/hcpf.

Medicaid Expansion: County Breakouts

County of Residence	Client Count
ADAMS	13,396
ALAMOSA	1,033
ARAPAHOE	15,073
ARCHULETA	414
BACA	133
BENT	238
BOULDER	7,568
BROOMFIELD	875
CHAFFEE	699
CHEYENNE	48
CLEAR CREEK	295
CONEJOS	469
COSTILLA	345
CROWLEY	164
CUSTER	164
DELTA	1,057
DENVER	28,740
DOLORES	126
DOUGLAS	2,709
EAGLE	717
EL PASO	17,829
ELBERT	389
FREMONT	1,616
GARFIELD	1,304
GILPIN	181
GRAND	341
GUNNISON	568
HINSDALE	37
HUERFANO	395
JACKSON	58
JEFFERSON	12,387
KIOWA	61

County of Residence	Client Count
KIT CARSON	197
LA PLATA	1,526
LAKE	255
LARIMER	9,020
LAS ANIMAS	682
LINCOLN	191
LOGAN	555
MESA	4,719
MINERAL	32
MOFFAT	415
MONTEZUMA	1,062
MONTROSE	1,561
MORGAN	761
OTERO	978
OURAY	174
PARK	503
PHILLIPS	115
PITKIN	313
PROWERS	625
PUEBLO	7,611
RIO BLANCO	145
RIO GRANDE	739
ROUTT	596
SAGUACHE	421
SAN JUAN	35
SAN MIGUEL	251
SEDGWICK	64
SUMMIT	505
TELLER	795
WASHINGTON	96
WELD	6,385
YUMA	200

Total 151,050

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist. Client counts for counties with 30 or fewer enrollees were withheld since reporting them may result in disclosing Protected Health Information. Those enrollments are reflected in the total column.

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